Official Notice SHELBY ENERGY ANNUAL MEETING THURSDAY, JUNE 25

2020

HENRY COUNTY HIGH SCHOOL

1120 Eminence Rd, New Castle, Kentucky

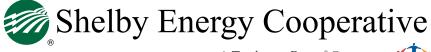
Registration9 a.m.–2 p.m. Business meeting2:15 p.m. Entertainment by The Piano Doctor & Company Test drive the all-electric Chevy Bolt Food and prizes

Shelby Energy will continue to monitor the COVID-19 crisis and will make changes to this scheduled event as necessary. If changes occur, you will be notified.

FREE Energy-saving lightbulb for members who attend!

Each registered member will receive a bucket and LED bulb and will be entered into drawings for door prizes. Members MUST be present to win.





A Touchstone Energy® Cooperative 🗡

BOARD OF DIRECTORS

Ashley Chilton • Chairman Pat Hargadon • Vice Chairman Roger Taylor Jr. • Secretary-Treasurer R. Wayne Stratton • Diana Arnold Jeff Joyce Jack Bragg Jr. • President & CEO Alan Zaring • Attorney

Shelbyville Office Hours Monday – Friday: 7:30 a.m. – 4:30 p.m. Mailing Address: 620 Old Finchville Road Shelbyville, KY 40065-1714 (502) 633-4420

Remote Payment Centers Henry County Supply Monday - Friday: 8 a.m. – 4:30 p.m. Saturday: 8 a.m. – 12 p.m.

Riverside Smoker's Friendly Monday - Saturday: 8 a.m. – 8 p.m. Sunday: 9:30 a.m. – 6 p.m.

Poppy's General Store 24 Equity Drive, Bedford, KY 40006 (502) 663-6028 Monday - Friday: 6 a.m. – 4 p.m. Saturday: 8 a.m. – 4 p.m. Sunday: 8 a.m. – 2 p.m.

For information or to report an outage 1-800-292-6585

Visit our website at: www.shelbyenergy.com Email: shelbyenergy@shelbyenergy.com

Online Bill Pay:

Access your Shelby Energy account through our website at www.shelbyenergy.com. Click on "Online Bill Pay" to view your electric bill and make payments by debit card, e-check, Visa or MasterCard.

All members signing up for new service with Shelby Energy receive a short survey. Members who return the completed survey to Shelby Energy are automatically eligible to win a one-time \$20 credit on their electric bill. Each month, one name is drawn and a lucky Shelby Energy member receives a bill credit on their next statement.

The new member survey winner for February is Lukas Brautigam of Milton.



Our greatest tradition

Since 1937, Shelby Energy's members have gathered for an annual meeting to celebrate successes and discuss the business of the cooperative. They come each year to enjoy a meal together, engage with local businesses and organizations, meet cooperative representatives and learn about plans for the future.

If you have attended Shelby Energy's Annual Meeting in the past, you'll notice that we are doing things a little differently this year. Registration will now be held from 9 a.m.–2 p.m. to allow for more time for our members to register and meet with community organizations that might not otherwise be available after hours.

Don't worry! We will still have all of the things you love about the annual meeting and more!

Community

We have invited more than 25 local organizations and businesses to join us. Learn what they have to offer in your community.

Food

Don't forget the free food! Local meat producers are cooking up something great. Make sure to get your food ticket at registration. We encourage our working members to swing



by on your lunch breaks for food and to be entered to win prizes at registration.

Gifts and Prizes

Nothing draws a crowd like the "buckets and bulbs" tradition of your

Local emergency management agencies help members sign up to receive special alerts during a major weather or natural disaster event.



Below, Lead Line Technician Gary Warford registers members for prizes at the 2019 Annual Meeting. Photos: Anita Richter

Right, representatives from Campbellsburg Chiropractic offer chair massages to Shelby Energy's members.



cooperative. Each registered member will leave with a bucket of goodies and will automatically be entered to win prizes. You do not have to be present at the time of the drawing to win.

Entertainment

The Piano Doctor & Company will be at it again with another great performance during the registration period. You'll be able to enjoy the music while you dine.



Meet and greet

You will have the opportunity to meet the board of directors and the employees who work for you each and every day at Shelby Energy Cooperative. Get to know your cooperative family and let us know how we're doing. Make sure to speak with the director from your district and help them understand your needs. Learn important lessons on electrical safety and how your cooperative can help you save on energy costs.

Many of you have faithfully attended the annual meeting for years and we welcome you back. We are excited to see you again. If you are new to our cooperative or if you're looking to start a new tradition with your family, we invite you to join us this year. Hope to see you on June 25 at Henry County High School.

*You will receive a proxy card in the mail this month. If you are unable to join us for the annual meeting, please complete and return your card by June 18.

Below center, bucket trucks parked outside for members to explore the equipment your line technicians use every day.

Below, Technician Richard Spoonamore demonstrates the importance of power line safety.



TO REPORT A POWER OUTAGE

24 hours a day

OUTAGE PHONE LINE (800) 292-6585

DO'S & DON'TS

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DO understand our line crews are dispatched as soon as there is one report of an outage. When they arrive, they will assess the situation and get to work on correcting the issue. Often, customer service representatives will not have an estimated time of restoration because the line crews are busy working to resolve the problem and will only send updates once the outage is restored.

Shelby Energy's **Storm**

Process

Restoration



DO be patient if you try to reach us by phone and cannot get through. During outages, we experience very high call volume and we will take your call as soon as we can.



DO give detailed information when you call to report outages. Give the representative your address or account number. If your electricity is out and you see a downed line, make sure to let the representative know and do not approach the line.



DON'T try to cut trees or limbs off of a fallen power line. If you see a downed line, stay away from it.



DON'T report power outages to Facebook. It is not tied to our outage reporting system.



The electricity that powers our lives has become so commonplace that people sometimes forget the importance of using it safely.

Learn more about our safety resources, take the safety quiz and review our safety checklist to help you use energy wisely and safely.

www.touchstoneenergy.com/safety



Shelby Energy's office will be closed on Monday, May 25, for Memorial Day. Call (800) 292-6585 to report outages.